THREE KINDS of COURAGE: How to LISTEN, LEARN & LEAD

Project CENTRL - Arizona Rural Leadership Program

Seminar 1 - Class 30 (16 class members) Half-day Leadership Seminar / Workshop Sat., June 5, 2021 - 8 AM - Noon

Wild Horse Pass Casino - Chandler, Arizona c/o Scott Koenig, Executive Director

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Based on the 16 evaluations submitted; ranking from 1 to 5 with 5 being the highest possible rating.

Quality / quantity of information presented:	4.81	out of 5	=	96.3 %
Manner in which the information was presented:	4.88	out of 5	=	97.5 %
Usefulness of this information to your needs:	4.88	out of 5	=	97.5 %
Degree to which this presentation met expectations:	4.88	out of 5	=	97.5 %

By way of evaluation, Participants were encouraged to finish this open-ended sentence:

"I would say this training...

- ...Fantastic
- ...Very helpful! Great eye-opening perspective.
- ...Was eye-opening & incredibly helpful (especially about how important influence is)
- ...Fun and easy to understand, applicable to daily life
- ...Makes me want to run through a brick
- > ...Was very fun, experiential, informative and eye-opening.
- ...Brought me back to simple principles of open my heart to endless possibilities.
- ...Was inspiring and incredibly moving.
- ...Was informative, thought provoking, inspiring.

Participants received an 18-page workbook / study guide containing examples, illustrations, quotes, references and recommended reading list; two small, laminated "Summary Cards," (one as their "license" with Mindmap); a Behavior modification card; along with their "Goals, Values & Affirmations" notebook & pen.

Participant responses to: "The training that was MOST helpful"

> All – Excellent!! > The hands-on group portions. The goal writing & notebooks > Great stories – great engagement of the class > Listening tactics; how we "hear" different; real-life stories were powerful; how to become more aware of personal deficits so we can be more proactive > listening, activity / journals > "Courage is Contagious" > The listening section as that is an area I have really been working on > Small tips & tricks of remembering names & listening > Leadership & Courage = Connection; personal stories > All > The stories to illustrate the most meaningful points > Personal stories, Courage > Values > All of it > Remembering that leading is more than just giving directions, it's about listening and using that to improve. > Wish we could have a full-day seminar with you. Thank you, Mr. Frazier.

Facsimiles of Summary Card "A" front and back







